



CHOICE Regional Health Network's IN-PERSON ASSISTER/NAVIGATOR PROGRAM

CHOICE is one of ten "Lead Organizations" in Washington State tasked with developing an in-person customer support network to enroll residents into affordable health coverage.

The Affordable Care Act in Washington State

As part of the national health law, the Washington Health Benefit Exchange was created to develop and manage the new online marketplace for Washington State residents to shop and apply for health insurance. As of 2013, Washington had nearly 1 million uninsured residents. On October 1, 2013, the first open enrollment period began. To help residents learn about their options or get help through the application process, the In-Person Assister program was developed.

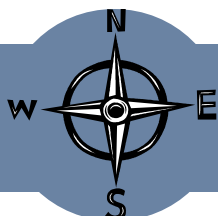
The In-Person Assister Program

The **Washington Health Benefit Exchange** chose ten organizations statewide to help residents enroll into Washington Apple Health and Qualified Health Plans during the first and subsequent open enrollment periods in Washington State.

The **In-Person Assister Program** helps consumers learn about, apply for, and enroll into appropriate health insurance coverage. The main program components consist of:

- Providing community awareness;
- Reaching out to target populations; and
- Offering enrollment assistance to the general public.

CHOICE accomplishes this by subcontracting with a network of community-based organizations to serve as In-Person Assisters in each county, leading outreach and education campaigns, providing training and ongoing support to In-Person Assisters, monitoring enrollment performance, and coordinating with the Health Benefit Exchange to maximize efforts.



CHOICE's region covers seven counties in Central Western Washington, including Clallam, Grays Harbor, Jefferson, Lewis, Mason, Pacific, and Thurston counties.

In-Person Assisters are available to help individuals and families apply for coverage through Washington Healthplanfinder.

2013-2014 In-Person Assister Organizations

Cowlitz Family Health Center	Ocean Park, WA (360) 665-3000
Forks Community Hospital	Forks, WA (360) 374-6998, (360) 374-5011
Grays Harbor Co. Public Health	Aberdeen, WA (360) 532-8631
Jefferson Co. Public Health	Port Townsend, WA (360) 385-9400
Jefferson Healthcare	Port Townsend, WA (360) 385-2200 Ext. 2269
Lewis-Mason-Thurston Area Agency on Aging	Chehalis, WA (360) 748-2524 Ext. 101, Shelton, WA (360) 427-2225 Ext. 101, Olympia, WA (360) 664-3162 Ext. 133
Mason General Hospital	Shelton, WA (360) 432-7766
Olympic Area Agency on Aging	Fork, WA (888) 571-6559, Sequim, WA (800) 801-0070, Aberdeen, WA (360) 532-0520, Port Townsend, WA (800) 801-0050, Raymond, WA (888) 571-6557, Long Beach, WA (888) 571-6558
Olympic Medical Center	Port Angeles, WA (360) 417-7000
Planned Parenthood	Port Angeles, WA, Sequim, WA, Centralia, WA, Shelton, WA (206) 320-7610
Providence Centralia Hospital	Centralia, WA (877) 215-7833
Providence St. Peter Hospital	Olympia, WA (877) 215-7833
Sea Mar Community Health Centers	Aberdeen, WA (855) 289-4503, Lacey, WA (855) 289-4503, Olympia, WA (855) 289-4503
Summit Pacific Medical Center	Elma, WA (360) 346-2222
The Family Support Center	Olympia, WA (360) 754-9297, Dial 0
Thurston County Food Bank	Olympia, WA (360) 352-8597 Ext. 109
Valley View Health Center	Chehalis, WA, Centralia, WA, Pe Ell, WA, Winlock, WA, Toledo, WA, Onalaska, WA Raymond, WA (360) 330-7851
Volunteers in Medicine of the Olympics	Port Angeles, WA (360) 457-4431

Find out more

- **CHOICE In-Person Assister** website: www.accesshealthwa.org
- **Washington Health Benefit Exchange** website: www.wahbexchange.org
- **Washington Healthplanfinder**: www.wahealthplanfinder.org