



CPAA Council Meeting Summary: April 9, 2015

Welcome and Introductions

Council members and guests gathered for the April 9th Council meeting of the Cascade Pacific Action Alliance. The focus of the meeting was to develop regional strategies for two established priority areas (enhancing economic/educational opportunities and improving care coordination/integration), update the team on the youth behavioral health pilot and finalize the Alliance's response to the state regarding its role in Medicaid purchasing.

Regional Health Improvement Plan

After multiple brainstorm sessions, the Council agreed to the following strategies for two of its five priority areas:

Economic/Education Opportunity

- **Expand/build upon our youth behavioral health pilot**
 - Increase support/funding for communities with limited or no capacity and resources, expand to additional sites, etc.
- **Partner with existing workforce and economic development organizations to increase healthcare employment opportunities in our region**
 - Follow-up with Chambers of Commerce, trade associations, workforce development Council members to increase education opportunities, expand training, identify healthcare workforce gaps, etc.
- **Increase training for behavioral health workers (LMHCs, etc.)**
- **Engage youth/students early about employment and career opportunities**
 - Work with the Youth Alliance
 - Consider a public messaging campaign to emphasize college/secondary education for all students
 - Connect youth to local businesses (e.g., Thurston County's Business to Youth Connect program)
 - Identify/create opportunities for students to learn about healthcare careers



Care Coordination/Integration

- **Identify opportunities for improved care coordination (e.g., gaps, process issues) and increase our own understanding/partnership across systems through real-life case examples**
 - In contrast to more traditional gap analyses or asset inventories, the team is interested in assessing current needs/issues through an experiential, patient-centered approach (e.g., table topic or fishbowl approaches to learn from real case examples). Questions might include:
 - What are the system, policy or programmatic issues that this patient encountered?
 - What could we do differently? How might we better respond next time?
 - How did our different systems (medical, behavioral health, criminal justice, etc.) interact? Work together?
 - Are we as providers/responders modeling integration ourselves?
 - Do we understand each other's language, constraints, work processes, etc.?
- **Identify, learn from and scale evidence-based and/or effective care coordination models**
 - For example, consider existing health home and community health worker initiatives
- **Identify and, where possible, remove barriers to information exchange**

Youth Behavioral Health Coordination Work Group

Liz Davis provided an update on the work group's progress including draft criteria for selecting sites, high-level pilot activities and next steps. The team had a brief discussion about outstanding issues, including whether to prioritize sites with existing behavioral health and other community resources. The team also received an update on the MCO/pediatric care coordination contract.

CPAA Governance & Roles

The team reviewed and approved a response to HCA regarding the role of ACH's in state purchasing, with a few suggested edits. CHOICE will incorporate those edits and submit to HCA. The team also discussed how to respond to an increasing number of requests from the state for ACH feedback on particular issues and for ACH member participation in state meetings. The team agreed that CHOICE should seek guidance and initial recommendations from the CPAA's Support Team first on such matters (e.g., whether/how to respond). Depending on the Support Team's feedback, CHOICE may follow-up with the full Council via email or at upcoming meetings for final recommendations and approval.

Next Steps

The next CPAA Council Meeting will be **May 14, 2015; 1:00-4:00PM** at Summit Pacific Medical Center in Elma, Washington.