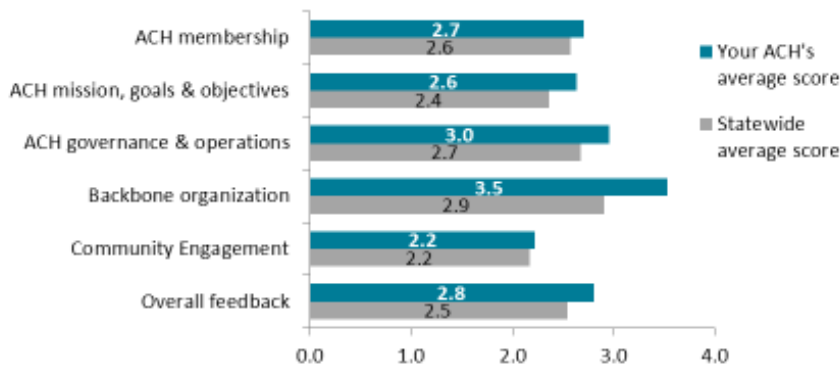


## Highlights of ACH Member Survey Results 2015

### ➔ ACH coalition function ratings

- Respondents rated 23 items in five domains of ACH coalition functioning
- Highest rated domain: Backbone organization      Lowest rated domain: Community engagement
- Highest rating: 3.5      Lowest rating: 2.2



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4

Summary: Survey was sent in Oct/Nov 2015 with 54% response rate

#### Highest Rated:

- Backbone organization separates its organizational agenda from the collective agenda of the ACH.
- My ACH is making a positive contribution to health improvement in our region; and, My ACH is addressing the broader issues that affect our region's health needs.

#### Lowest Rated:

- Engages ethnically and racially diverse communities in ACH activities.
- My ACH is helping reduce duplication of efforts by forming linkages between organizations in our region.

<b>Hopes</b>	<i>"A solid regional health improvement plan with regional measures and related initiatives (whether those are at the local and/or regional levels). Continue progress on our pilot project."</i>
<b>Concerns</b>	<i>"I think it is difficult to keep a large, regional group engaged."</i>
<b>Suggestions</b>	<i>"Engage other stakeholders as council members, including representatives from business, military (as appropriate), and underrepresented groups like Tribes, consumers of services, and more."</i>

## Suggestions about how to improve CPAA

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- Additional staff work on the policy options or recommended actions for top priority goals.
- Increase physician input regarding capacity, gaps in services, population health, and cost efficiency.
- Move the location
- We are doing the best that we can to help develop the ACH to its full potential
- Continue to advocate for the shared vision and mission among members, constantly reminding us all that the ultimate goal is what's best for the entire area not individual counties or sectors.
- Engage other stakeholders as council members, including representatives from business, military (as appropriate), and underrepresented groups like Tribes, consumers of services, and more.
- CPAA has an active and engaged membership. For now there are benefits from having such broad participation within the leadership council, but it has limited the group's nimbleness and ability to move forward in the next steps of the ACH work. Some of this deliberation has seemed to create redundancy in efforts around defining project and priorities. CPAA might also benefit in defining the work of CHOICE as an organization and CHOICE as the backbone. While creating this definition is important to envision the ACH as an independent, community integrator, it is also critical to maintain a vision of shared participation where there might be capacities and staffing put forward by participating organizations (shared executive programs, etc). Many organizations and individuals have put forth countless hours to engage and participate in the work, however this is most likely not enough. Until some of the definition of role and resource are better understood across sectors this will continue to be a point of confusion and perhaps contention.
- I don't have the answers, but the calls don't have lively group discussion and it is taking forever for progress to be made. I'm not sure why it is that way. I resigned from the group for these reasons and gave it back to my boss.
- Keep the public informed so that the working members have the support they need
- Tasks need to be given directly to individuals if that individual is going to be held responsible for completing the task.
- Improve communication
- Develop additional leadership capacity among members. Increase communication and interactions between the ACH as a regional entity and the local communities that are within it. Help members increase communication and collaboration with each other.
- I would like to know if it has formed, who the members are, and how they are going to publicize this information.
- I believe that CHOICE Regional Health Network is doing a stellar job as the backbone organization. I think we, as members, need to do more outreach to make sure that we involve all key stakeholder groups to ensure that all sectors are represented and engaged in the ACH. More time for the members to develop the relationships that foster trust and collaboration - this process takes time and that needs to be recognized by all stakeholders and the State.
- Given the current funding, I really don't. Other than the necessary administrative work the rest of the work is all volunteer and there is no new funding to support new ideas. On one hand this forces innovation and doing things differently but on the other it is really hindering the progress.
- Be patient, this is a long term mission with great promise