CPAA Support Team

Meeting Summary, 1/28/2016

On Thursday, January 28th, 2016, the CPAA Support Team gathered via teleconference for a meeting to prepare for the February 11th Council meeting.

I.   CPAA Survey Results

The Support Team reviewed the presentation from the Center for Community Health and Evaluation (CCHE), which is contracted with the state to evaluate Washington's Accountable Communities of Health (ACHs). The presentation gave results for the CPAA's evaluation, which included survey responses from 27 council and work group members.

The group reviewed the most notable results of the evaluation, including the fact that the responses were largely positive. The survey also showed that the CPAA's biggest opportunity for improvement is in the area of community engagement efforts, especially the engagement of racially and ethnically diverse communities. In order to learn from other ACHs, the group would like to request that HCA connect the CPAA with other ACHs that received high marks in the community engagement areas where the CPAA could improve.

The Support Team pointed out this evaluation is one of several sources of data that can be considered in the CPAA's efforts for improvement and impact, and should be considered alongside other evaluations including the Readiness Proposal feedback from the HCA team. The team also noted that this survey brought out some concerns about regional resources, and the group agreed that a candid conversation about the transparency of resources and funding in the region will need to happen with the CPAA Council in the coming months.

The Support Team agreed that backbone staff should prepare a one page summary of this evaluation to present the survey results at the February 11th Council meeting., and that the entire survey results presentation will be shared with the whole Council.

II.   Governance and Structure

The group discussed the current Council composition and noted that there is a lack of engagement from elected officials, consumers, tribes, and businesses. While some of these sectors are included in the CPAA Council roster, many of their representatives have not been regularly participating in meetings or work groups. The Support Team recommended that backbone staff follow-up with those members who have been less engaged, and find out what the barriers to their engagement are.

The team agreed that engaging elected officials of different levels of influence from the seven counties will be important moving forward. One suggestion for engaging consumers was to look into the boards

of the regional Federally Qualified Health Centers (FQHCs), which typically include consumer representatives. The group also agreed to consider other ways in which to measure consumer engagement besides monthly meeting participation.

III.   Emergent Opportunities

The Support Team discussed the potential of the CPAA applying for CMS's Accountable Health Communities grant, which was discussed at the January Council meeting. After reviewing more detailed information from some recent webinars about the grant, the group decided that the CPAA should NOT pursue this grant. They agreed that with its precise structure and the CPAA's limited capacity, this opportunity would be a better fit for a large hospital health care system.

IV.   Global Waiver Projects

The Support Team agreed to review the criteria for supporting global waiver project proposals offline. Once the criteria are agreed upon, the team will put together the list of which proposals the CPAA will support, and then the Council will review the list and support letter at the February Council meeting.

V.   February Council Shared Learnings and Meeting Agenda

The Support Team agreed that the Managed Care Organizations (MCO) presentation could be moved to March, since other agenda items are more time-sensitive. The group discussed the structure of the largest agenda item, which is the shared learning session on data. They recognized that the purpose of bringing in several presenters was to get a big picture idea of what work has already been going on in the state and region in order to gather data and metrics. The Support Team approved the agenda, with the reminder to keep the shared learning section engaging by ensuring good discussion points and presentation materials.

VI.   CORE Presentation

Nikki Olson, Associate Director of the Providence Center for Outcomes Research and Education (CORE), gave a brief review of what CORE is currently contracted to do with the state around the common measure set. There is an opportunity for the CPAA to collaborate with CORE in order to link different types of data, and to design custom dashboards and metrics for the CPAA's RHIP work. See Nikki's full presentation.

VII.   Next Steps

- Backbone staff will contact HCA to request connecting with other ACHs who scored high in the areas where the CPAA can improve.

- Backbone staff will prepare a one page summary of the CCHE survey results for the Council Meeting.

- Support Team members will assist in compiling a list of global waiver project proposals to include in a support letter according to the discussed criteria.

- The Next CPAA Council Meeting is scheduled for **February 11, 2016, 1:00–4:00PM at Summit Pacific Medical Center.**

- The next Support Team meeting is scheduled for **February 25, 2016 1:00–4:00PM via teleconference.**